



2026-2027

BENEFITS GUIDEBOOK





Benefits At A Glance

Benefits	Plans Available	Details Found On
<p>Each bundle includes the following benefits:</p> <p>Medical (<i>IBC</i>) Prescription (<i>CVS Caremark</i>) Dental (<i>United Concordia</i>) Vision (<i>Davis Vision</i>)</p>	<p>Bundle 1: The Select Plan Bundle 2: The Choice Plan</p>	Page 3-9
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Brian Parsons (Left) and Michael Parsons (Right)

Welcome to our CTDI Family!

Being part of CTDI connects you to a unique and exciting professional opportunity. One important way we show our commitment to you is through the benefits program outlined in this guide.

The CTDI benefits program is designed to support you and offers options that can be extended to eligible family members. It provides access to valuable core benefits, coverage choices, and protections. What these benefits mean for you depends on the selections you make during enrollment and beyond. And what does it mean for us? We succeed when you thrive. It's that simple.

In this summary, you will find the information you need to make informed benefit selections. Take time to review each plan and its offerings to understand how they can support you and your family. After reviewing your options, submit your benefit elections by the enrollment deadline.

Please use the resources highlighted throughout this guide, as they provide the best tools for making informed decisions. If you need assistance, Human Resources is always available to help.

Thank you for being part of the CTDI family.

Brian C. Parsons, President & CEO

Michael Parsons, Vice President & COO



Plan Notes

Plan Year

CTDI benefits begin on April 1st and run through the following March 31st. The Dependent Care Flexible Spending Account and 401(k) Profit Sharing Plan are administered on a calendar year basis (January 1st through December 31st). This Benefits Guidebook outlines the benefits that apply to these plan years.

Eligibility

Full-time employees and part-time plus employees working at least 30 hours per week are eligible to participate in the CTDI Employee Benefits on their 91st day of employment.

Dependent Coverage

You can elect Medical/ Prescription/Vision/Dental coverage along with several Voluntary Benefits for you and your eligible dependents. Eligible dependents include:

- > A legal spouse;
- > Your children who are under the age of 26 regardless of student status, marital status, financial dependence or residence;
- > Your children of any age who are mentally or physically disabled and dependent upon you for support (Enrollment requires approval by Independence Blue Cross).

Program Elements

The benefits provided through CTDI are broken into three types: **1)** benefits provided at no cost, **2)** benefits with a shared cost and **3)** benefits with a discounted cost.

1) Benefits Provided at No Cost: *These benefits are provided by CTDI at no cost to you.*

- > Basic Life Insurance
- > Short-Term Disability
- > Employee Assistance Program
- > Tuition Reimbursement Program
- > Monthly Incentive Plan (MIP)
- > WellONE Wellness Program
- > Paid Vacation & Holidays
- > Paid Sick/Personal Days
- > 401(k) Profit Sharing

2) Benefits With a Shared Cost: *If you enroll in these benefits, you will share a portion of the cost with CTDI.*

- > Medical/Prescription/Dental/Vision*
- > Health Savings Account (Choice Plan Participants Only)
- > Dependent Care Flexible Spending Account
- > 401(k) Match

***Please note: these benefits are bundled together.**

3) Benefits With a Discounted Cost: *If you enroll in these benefits, you will be responsible for 100% of the benefit cost.*

- > Voluntary Life and AD&D Insurance
- > Voluntary Long-Term Disability Coverage
- > Voluntary Critical Illness Insurance
- > Voluntary Hospital Indemnity Insurance
- > Voluntary Accident Insurance
- > Voluntary Pet Insurance
- > Voluntary Identity Theft Insurance
- > Voluntary Personal Auto and Home Insurance

Plan Notes



Annual Open Enrollment

During this period, you may enroll in benefits, switch healthcare bundles, change coverage levels (for example from Single to Family coverage), increase your Supplemental Life Insurance (pending carrier acceptance), verify or designate your beneficiaries, or discontinue benefit coverage.

Changing Your Benefits – Qualifying Life Events

It is important to choose your benefits carefully. Your benefit choices are binding and will remain in effect through March 31st. The following "Qualifying Life Events" are the **ONLY** reasons you may change your benefits during the Plan Year and must be reported to the Employee Benefits Center (1-800-307-0230) within 30 days of the event:

- > Marriage
- > Birth, adoption or placement for adoption of an eligible child
- > Divorce, legal separation or annulment
- > Loss or significant change of health coverage due to a change in your spouse's employment status
- > Death of a spouse or dependent
- > Loss of dependent status
- > Becoming eligible for Medicare during the year
- > Gain or loss of eligibility for Medicaid, a Children's Health Insurance Program (CHIP) or a premium assistance subsidy under either of these programs (**60-day special election period**)
- > Receiving a Qualified Medical Child Support Order (QMCSO)

Medical Plan Definitions

Coinsurance: The percentage of eligible expenses you and the plan share. The exact coinsurance level depends on if your providers are in-network or out-of-network.

Copay (or Copayment): The fixed, up-front dollar amount you pay for certain covered services. Copays do not apply toward your deductible or coinsurance, but they do accumulate toward your annual out-of-pocket maximum.

Deductible: Initial amount you must pay each plan year for covered services before the plan begins to provide benefits (this does not include copays).

Out-of-Pocket Maximum: The amount you pay out of your pocket for eligible health care expenses before the plan pays 100% for any additional expenses. This is the maximum amount you will have to pay for your care in a given plan year. It includes deductibles, coinsurance, and copays.

How The Choice Plan Works

The Choice Plan is a "Consumer-Directed Health Plan (CDHP)", where you receive free preventive care, pay a deductible for other services before the Plan begins to pay, and have access to our Health Savings Account (HSA). This is how you pay for care:

- **The Choice Plan provides free preventive care.** Preventive care, like annual physicals, pediatric well visits, most immunizations and many cancer screenings are 100% covered by insurance for in-network providers. This includes many preventive drugs such as prenatal vitamins and smoking cessation drugs.
- **You pay *discounted* medical or prescription rates until you meet the deductible.** You pay for your non-preventive care until you reach the annual deductible, however, if you go to a primary care doctor, specialist, urgent care clinic, or even an ER that's in network, you pay discounted rates.
- **The HSA can help pay your deductible.** Choice Plan members can enroll in a Health Savings Account (HSA) and save for eligible medical expenses while earning the CTDI employer match. (\$500.00 match for Employee Only coverage, \$1,000.00 for Family coverage. (Please see details on page 4.)
- **After you meet the deductible, the plan begins to pay.** If you have high healthcare needs and meet your deductible during the plan year, the plan will pay 80% of the discounted network cost for your care until you reach the out-of-pocket maximum. Then, the plan will pay for all of the cost of your care for the rest of the plan year.



Medical Benefits

Medical insurance is a key component of the CTDI Employee Benefits Program. We offer two comprehensive plan options through Independence Blue Cross (IBC): the Select Plan and Choice (CDHP) Plan. These plans provide access to quality, affordable health care for you and your family, covering a wide range of services, including office visits and hospitalizations.

Both plans cover the same services, use the same BCBS PPO provider network, pay 100% of preventive care costs, and include Medical, Prescription Drug, Vision and Dental coverage. Employees pay for a portion of the cost through weekly payroll deductions.

Please take note of the key differences between the plans and choose the one that best fits your needs.

The Select Plan

Deductible - \$0

lower mid higher

Cost per pay - \$54.94/\$137.53

lower mid higher

- > Preventive care is covered 100%
- > Features a \$0 in-network deductible and a lower out-of-pocket maximum than the Choice Plan
- > In- and out-of-network coverage available
- > Not eligible to participate in the Health Savings Account
- > **Bundled with:**
 - > **CVS Caremark Prescription**
 - > **Davis Vision Select Vision**
 - > **United Concordia Select Dental**

The Choice Plan (CDHP)

Deductible - \$2,000/\$4,000

lower mid higher

Cost per pay - \$27.63/\$69.24

lower mid higher

- > Preventive care is covered 100%, regardless of whether you have met your deductible
- > A Consumer Directed Health Plan (CDHP) means you pay 100% of discounted in-network costs for non preventive medical and prescription services until you meet the annual deductible. **Learn more about CDHPs on page 2.**
- > In- and out-of-network coverage available
- > A Health Savings Account (HSA) helps you pay your deductible and other eligible medical expenses. You can contribute pre-tax dollars up to \$4,400 (single) or \$8,750 (family), and CTDI provides a contribution match. **Read about the CTDI Contribution Match on page 4.**
- > **Bundled with:**
 - > **CVS Caremark Prescription**
 - > **UCCI Choice Dental**
 - > **Health Savings Account (HSA)**
 - > **Davis Vision Choice Vision**

Health Savings Account

(Choice Plan Participants Only)



If you enroll in the Choice Plan, you can open a Health Savings Account (HSA) with Optum. An HSA is a great way to save for future medical costs or simply build long-term savings. It's important to understand how to contribute to your HSA, withdrawal funds and any tax rules that apply.

An HSA provides you with great tax savings:

- > Contributions made to your HSA via paycheck deductions are pre-tax and lower your taxable income;
- > HSA earnings from interest or investments are not taxed; and
- > Withdrawals from your account are tax-free, if used for qualified health care expenses.



Program highlights:

- > Contributions to your HSA can be made through payroll deductions or you can deposit money directly into your account.
- > You own the account and it's portable (you can take your HSA funds with you even if you leave).
- > Changes to your contribution amount can be made throughout the year.
- > Balances carry over from year to year (no "use it or lose it").
- > You can spend your funds on qualified health care expenses or save for your future.

Please note: If you are enrolled in Medicare, you are not allowed to contribute to an HSA, even if enrolled in the CTDI Choice Plan.

Getting started:

- > If you elect the Choice plan during enrollment, you will be prompted to enroll with Optum.
- > Once you elect to open an HSA, you will need to enter your desired weekly contribution.
- > After you enroll in your HSA, you must complete the online account set up through Optum Bank.
- > Once your account is established your Optum debit card will be mailed to you.
- > You will also receive materials in the mail that will help you better understand how your HSA works.

For the 2026 plan year, if you enroll in the Choice Plan, you can contribute up to the following amounts in your HSA:

- > \$4,400 (including the CTDI contribution match) if you elect Single coverage
- > \$8,750 (including the CTDI contribution match) if you elect Family coverage
- > If you are age 55 or older, but not enrolled in Medicare, you can contribute an additional \$1,000 catch-up contribution to your HSA.

Please note: CTDI will match per pay HSA contributions up to \$500 annually for Single coverage and \$1,000 annually for Family coverage.



In-Network Medical Benefits

Below is a summary of the benefit options offered in-network and the coinsurance and copays associated with each plan if you use a participating provider. All coinsurance amounts apply after you meet your deductible. For specific plan details, please refer to your summary plan description (SPD). **The amounts listed below represent what YOU pay.**

Benefit Description	The Select Plan	The Choice Plan
	In-Network	In-Network
Deductible <i>(Includes Prescription drugs found on page 7)</i>		
Individual	\$0	\$2,000
Family	\$0	\$4,000
After Deductible, You Pay	0%	20%
Out-of-Pocket Maximum		
Individual	\$2,500	\$4,000
Family	\$5,000	\$8,000
Lifetime Maximum	Unlimited	Unlimited
Doctor's Office Visits		
Primary Care Physician	\$40 copay	20% after deductible
Specialist	\$50 copay	20% after deductible
Preventive Care for Adults and Children	\$0 copay	0%, no deductible
Pediatric Immunizations	0%	0%, no deductible
Routine GYN Exam/PAP	0%	0%, no deductible
Mammogram	0%	0%, no deductible
Maternity Care		
First OB Visit	\$35 copay	20% after deductible
Hospital	\$225 copay per day of admission <i>(up to 5 days)</i>	20% after deductible
Urgent Care Clinic	\$50 copay	20% after deductible
Emergency Room	\$275 copay <i>(waived if admitted)</i>	20% after deductible
Ambulance	\$200 copay	20% after deductible
Inpatient Hospital Services	\$225 copay per day of admission <i>(up to 5 days)</i>	20% after deductible
Inpatient Hospital Days	365	365
Outpatient Surgery	\$150 copay	20% after deductible
Labwork	\$40 copay	20% after deductible
X-Ray	\$40 copay	20% after deductible
MRI/CT Scan	\$150 copay	20% after deductible
Skilled Nursing Facility	\$150 copay per day <i>(up to 5 days)</i>	20% after deductible
Home Health Care	\$15 copay	20% after deductible
Durable Medical Equipment and Prosthetics	\$55 copay	20% after deductible
Outpatient Diabetic Education	\$15 copay	20% after deductible
Mental Health Care – Inpatient	\$225 copay per day of admission <i>(up to 4 days)</i>	20% after deductible
Mental Health Care – Outpatient	\$50 copay	20% after deductible

Out-of-Network Medical Benefits

Below is a summary of the amounts associated with out-of-network coverage. These are the amounts you will be subject to if you do not visit a participating provider. For specific plan details, please refer to your summary plan description (SPD). **The amounts listed below represent what YOU pay.**

Benefit Description	The Select Plan	The Choice Plan
	Out-of-Network*	Out-of-Network*
Deductible		
Individual	\$500	\$4,000
Family	\$1,000	\$8,000
After Deductible, You Pay	20%	40%
Out-of-Pocket Maximum		
Individual	\$5,000	\$8,000
Family	\$10,000	\$16,000

*Out of network providers may charge more than the Plan's allowed amount. If that happens, you may be responsible for paying the difference between the Plan's allowed amount and the provider's actual charge — this is called balance billing. Please note that balance billed amounts do not count toward your out-of-pocket maximum.

When you visit a provider outside of the Independence Blue Cross network, you could reach your out of pocket maximum and still owe additional costs.

Weekly Employee Contributions

Choice Plan

Medical, Dental and Vision Employee Contributions			
Coverage Levels	Employee Weekly Contributions	CTDI Weekly Contributions	Total
Employee Only	\$27.63	\$132.57	\$160.20
Employee + Family	\$69.24	\$347.95	\$417.19

Select Plan

Medical, Dental and Vision Employee Contributions			
Coverage Levels	Employee Weekly Contributions	CTDI Weekly Contributions	Total
Employee Only	\$54.94	\$149.31	\$204.25
Employee + Family	\$137.53	\$394.37	\$531.90



Prescription Benefits



With the costs of medication continually rising, it is important to have a prescription plan that offers affordability and convenience. For this reason, CTDI offers employees the CVS Caremark Plan.

Please note: Employees who elect medical coverage will automatically be enrolled in the CVS Caremark Prescription Plan.

Through this plan, you can have your prescriptions filled in three ways:

1. Visit a participating CVS Caremark retail pharmacy (up to a 30-day supply). Includes Walgreens, Rite Aid, Costco, Walmart, and others.
2. Use the Mail Order Pharmacy (up to a 90-day supply of a maintenance medication)
3. Pick up your 90-day supply at a CVS retail pharmacy

Your prescription benefits include different pricing structures or “tiers”. Generic medications provide the lowest out-of-pocket cost. Brand name medications not included on the formulary provide the highest out-of-pocket cost. The specific copay amounts are listed below.

Specialty prescriptions are managed by Prudent Rx (**800-578-4403**). Prudent Rx will contact you directly if applicable.

All in-network prescriptions are processed at the lower of the CVS Caremark or GoodRx cost.

Prescription Drugs	The Select Plan	The Choice Plan
	In-Network	In-Network
Retail (30-day supply)		
Generic	\$20 copay	20% after deductible
Formulary Brand Name	\$40 copay	20% after deductible
Non-Formulary Brand Name	\$70 copay	20% after deductible
Mail Order (90-day supply)		
Generic	\$40 copay	20% after deductible
Formulary Brand Name	\$80 copay	20% after deductible
Non-Formulary Brand Name	\$140 copay	20% after deductible

Important notes:

- The Medical Plan and Prescription plan share the same deductible.
- If you go to an out-of-network retail pharmacy you could pay more for your prescription than you would at an in-network pharmacy. If you submit an out-of-network pharmacy claim to be reimbursed you will only be compensated for the contracted rate less the applicable copay. If the pharmacy charged you more than the contracted rate you will be responsible for paying the difference plus the copay.

Dental Benefits



Good dental health is important to your overall well-being. Routine dental care can even reduce your risk for conditions such as heart disease, diabetes and strokes. That is why CTDI is offering a dental plan that provides comprehensive coverage and accessibility. Your dental benefits are provided through United Concordia Companies, Inc. (UCCI).

Please Note: Employees who elect medical coverage will automatically be enrolled in either the United Concordia Dental Select or Choice Plan.

Both Select and Choice plans provide coverage for preventive services, basic services, and major services. However, the Select Plan includes orthodontia coverage for dependent children up to age 19. The plans differ in how they share costs with you.

Understanding UCCI PPO Dental Plans

The United Concordia Dental PPO Plan allows for freedom of choice each time you need covered dental services. You can obtain services from any dentist or specialist within United Concordia's Advantage Plus network, or you can visit any dentist of your choice outside of the plan's network.

Dental Plan Summary

This chart highlights the benefits provided under each United Concordia Dental Plan. For specific plan details, please refer to your summary plan description (SPD). **The coinsurance amounts listed below represent what YOU pay.**

Benefit Description	United Concordia Select Plan		United Concordia Choice Plan	
	In-Network	Out-of-Network	In-Network	Out-of-Network
Annual Deductible Individual / Family	\$0 / \$0	\$25 / \$75	\$50 / \$150	\$50 / \$150
Annual Benefit Maximum per Person	\$2,000	\$1,000	\$1,000	\$1,000
Preventive Services¹	0% (no deductible)	0% (no deductible)	0% (no deductible)	0% (no deductible)
Basic Care¹	0%*	20%*	20%*	20%*
Major Services¹	50%*	50%*	50%*	50%*
Orthodontia	50%	Not covered	Not covered	
Orthodontia Lifetime Maximum	\$2,000/person	Not covered	Not covered	

¹Certain frequency and age limitations may apply. *Services are subject to the annual deductible.

Looking for a Dental Provider?

To locate a participating (in-network) provider near you, please call United Concordia at **1-800-332-0366** or visit **www.ucci.com** and select the **Advantage Plus National Network**.

Vision Benefits

Vision Plans

Routine eye care is just as important as having regular medical check-ups. A good eye exam can not only test your vision, but can also detect some serious illnesses before other symptoms begin to surface. To this end, CTDI has chosen to offer a comprehensive vision plan through Davis Vision.

Please Note: Employees who elect medical coverage will automatically be enrolled in the Davis Vision Select or Choice Plan.

Davis Vision Plans

The Davis Vision Plans provide you with quality vision care coverage. Through these plans, you may receive both an eye exam and eyewear (lenses and frames or contact lenses) from a Davis Vision provider (in-network) or from any provider of your choice outside of the Davis Vision network (out-of-network). You will get the most from your vision benefits when you visit a participating Davis Vision provider. **Under the Select Plan, covered services may be received once every calendar year.**

Vision Plan Summary

The chart below summarizes the benefits provided under each Davis Vision Plan. For specific plan details, please refer to your summary plan description (SPD).

Benefit Description	Davis Vision Select Plan		Davis Vision Choice Plan	
	In-Network	Out-of-Network	In-Network	Out-of-Network
Service Frequency Exams Lenses Frames Contacts	Every 12 Months Every 12 Months Every 12 Months Every 12 Months		Every 12 Months Every 12 Months Every 24 Months Every 12 Months	
Exam	Covered 100%	Up to \$35 reimbursement	You pay: \$10	Up to \$40 reimbursement
Lenses (per pair) Single Vision Bifocal Trifocal Lenticular	Covered 100%	Up to \$100 reimbursement	You pay: \$25	Reimbursed up to: \$40 \$60 \$80 \$100
Davis Vision Frames <i>(only available in-network)</i> Fashion Selection Designer Selection Premier Selection	You Pay: \$0 \$0 \$20	Not Applicable	You Pay: \$0 \$15 \$40	Not Applicable
Contact Lenses (in lieu of glasses)	Up to \$100 reimbursement	Up to \$100 reimbursement	Up to \$100 reimbursement	Up to \$80 reimbursement

Looking for a Vision Provider?

To locate a Davis Vision Plan network doctor, visit www.ibx.com and use the “Find a Doctor” feature.

Finding A Provider



Finding a Medical or Vision Provider

You can search for participating physicians, hospitals, and providers through Independence Blue Cross's (IBC) website at www.ibx.com. IBC's website also allows you to search by zip code, miles willing to travel, city and state or county and state.

- > Call **1-800-275-2583**
- > Visit www.ibx.com
- > Group Numbers: 3004992-29563 (Select Plan)
3004992-29564 (Choice Plan)



Finding a Pharmacy Provider

You can search for participating providers at www.caremark.com or call **1-844-203-6997**.



Finding a Dental Provider

You can search for participating providers at www.ucci.com. United Concordia's website also allows you to search by zip code, miles willing to travel, city and state or county and state. Employees can also call **1-800-332-0366** for assistance in locating a participating provider. Please reference Group Number 252697000 for Select Plan Participants and 252697001 for Choice Plan participants.



Experience the Convenience of Teladoc

Teladoc General Medical - A convenient and easy alternative to in-person doctor's visits, Teladoc offers 24/7 access to affordable, high-quality virtual doctor's care for common concerns such as coughs, sore throats, fevers, rashes, allergies, asthma, ear infections, and more, all from the comfort of your own home.

Teladoc Mental Health Care - provides convenient, confidential access to trusted professionals who can help you manage stress, anxiety, grief, depression, and more. Find a board-certified psychiatrist, psychologist, or therapist that meets your needs, schedule a virtual visit by phone or video at a time that's best for you to connect, and get ongoing support from your mental health care provider.

Teladoc Dermatology - gives you access to board-certified dermatologists anywhere you are. Whether you have a question about a recent skin change or need help managing a chronic skin condition like acne, rosacea, or psoriasis, Teladoc Dermatology can help. Also provides an online message center where you can connect with your dermatologist, and a personalized treatment plan with follow-up care.

How Teladoc Works

- Access care by calling **800-835-2362**, downloading the Teladoc app, or visiting www.teladochealth.com. If registering online or on the app, do not select the option requiring a code from your employer. When requested, the health or insurance plan selection is INDEPENDENCE BLUE CROSS and the member ID number is on your IBC medical card and should be 12 digits, with no leading alphabetical characters or the last digit of zero. Continue to set up your account by selecting a username and password and completing a brief medical history.
- Schedule a visit at your preferred time or request an on-demand visit for an urgent need. Teladoc features short wait times and services are available in multiple languages.
- Meet with your doctor, who will evaluate you and answer your health questions. The cost depends on which healthcare plan you choose and which services you take advantage of. Your doctor will upload a visit summary to your Teladoc file, send any prescriptions to your pharmacy, and provide details for follow-up.



Disability Benefits

CTDI offers disability benefits through The Hartford to provide income protection in the event that an illness or injury prevents you from working. These benefits work with other benefits/sources of income to replace a certain percentage of your earnings. The disability payments you receive from our plans will generally be reduced by any benefits you are eligible to receive from Social Security, Workers' Compensation, Retirement Benefits, State Payments, or any other disability benefits available to you.



Short-Term Disability

If you cannot work due to disability, the Short-Term Disability coverage can provide income replacement for up to 26 weeks. **This coverage is provided at no cost to you.** The weekly maximum benefit is determined by your employment level as Employee (\$1,250 per week), Manager (\$2,000 per week), or Director (\$4,000 per week).

There is a seven (7) day waiting period. The waiting period is the number of consecutive days you must be totally disabled before the benefit would begin. The plan replaces 60% of your weekly salary for maximum of 26 weeks.

Salary Continuation (Full-Time Salaried Employees Only)

The Salary Continuation Plan provides full-time salaried employees with the income replacement benefits listed below during a covered disability. **This coverage is provided by CTDI at no cost to you.**

Benefit Description	Benefit Overview
Benefit Amount	100% of your weekly salary (provided through payroll)
Benefits Will Be Paid	For a minimum of two weeks, plus one additional week of coverage for each full year of service completed with CTDI

Once you have exhausted your salary continuation benefits, you are eligible to apply for Short-Term Disability coverage for the remainder of your disability. Income replacement benefits will be provided for a total of 26 weeks if you remain disabled (Salary Continuation Plan and Short-Term Disability combined). Employee benefits coverage terminates after 26 weeks on an approved leave, but can be reinstated upon return to work, subject to plan terms.

Voluntary Long-Term Disability

If your disability continues beyond 26 weeks, you may be eligible for benefits through Long-Term Disability coverage. **You will pay 100% of the benefit cost if you elect this benefit.**

The monthly maximum benefit is determined by your employment level:

Regular Full Time Employees: 60% of salary to a maximum of \$6,000 per month

Managers: 60% of salary to a maximum of \$8,000 per month

Directors/Executives: 60% of salary to a maximum of \$10,000 per month

Please note: Requests for LTD coverage outside the initial eligibility period will be subject to Medical Underwriting (EOI). For additional information, please contact The Hartford at **855-764-9233**.

Life and AD&D Benefits



Life and Accidental Death and Dismemberment (AD&D) insurance are important components of your financial security, especially if others depend on you for support. That's why CTDI provides you with Basic Life and AD&D Insurance at no cost to you. In addition, you have the option of purchasing Voluntary Life Insurance and Supplemental AD&D Insurance. Your Life and AD&D benefits are insured by The Hartford.

Basic Employee Life and AD&D Insurance

As an eligible employee, CTDI provides you with company paid basic life insurance in an amount that equals one times (1x) your annual earnings up to a maximum of \$250,000. You are also provided with an equal amount of AD&D insurance. This benefit is provided at no cost to you. **Make sure to complete your beneficiary designation on the Employee Benefits Service website.**

Voluntary Life and AD&D

If you need additional financial protection, you may purchase Voluntary Life Insurance for yourself and your eligible family members. If you elect this coverage, you will pay 100% of the benefit cost.

Coverage For:	Purchase Amount	Benefit Maximum	Guarantee Issue Amount
Employee	\$10,000 increments	\$750,000	Lesser of \$300,000 or three (3) times earnings
Spouse	\$10,000 increments	The lesser of \$100,000 OR 50% of the employee coverage amount	\$20,000
Dependent Child(ren)	\$5,000 increments	\$10,000	\$10,000

Guaranteed Issue Amount

When you are first eligible, Voluntary Life Insurance is offered on a Guarantee Issue basis. This means you are automatically approved for a certain coverage amount. Each year during open enrollment, you can increase your coverage and coverage for your dependent(s) by one level without providing Evidence of Insurability (EOI).

Evidence Of Insurability (EOI)

If you elect a Voluntary Life and AD&D amount that exceeds the guaranteed issue amounts listed above, you will be subject to EOI.

EOI is an application process in which you provide information on the condition of your health or your dependent's health in order to be considered for coverage under the plan.

The completed EOI application requires review and approval by The Hartford before coverage becomes effective.

The Hartford will reach out to you directly with instructions on how to complete and submit your EOI application (if applicable).



Wellness Benefits

Employee Assistance Program (Magellan Healthcare)

CTDI's Employee Assistance Program (EAP) with Magellan Healthcare offers a wide variety of services that can benefit you and your family's total wellbeing – mental, physical, emotional, and financial. Traditionally people think of an EAP as offering mental health support, often in times of crisis. While there is crisis support available 24/7, there are other preventive resources and care options available as well.

CTDI Employees and their household members have access to these and other benefits through the EAP:

- > 5 free counseling sessions per issue per year with a licensed mental health specialist
- > 6 free wellbeing coaching sessions per year
- > 3 free 30-minute money coaching sessions per year
- > 1 free 60-minute legal services consultation to address personal life matters
- > 24/7 Crisis Hotlines
- > Live monthly webinars along with a library of recorded webinars covering topics like stress management, healthy relationships, and parenting
- > Monthly financial wellness webinars covering topics like investment strategy, estate planning, and taxes

To sign up or sign in to Magellan Healthcare EAP, visit member.magellanhealthcare.com or call **1-800-523-5668**.

Any help you receive through the Employee Assistance Program is confidential. The program operates strictly within the bounds of national standards of confidentiality.

WellONE: CTDI's Employee Wellness Program

WellONE is here to help team members prioritize their personal health and well being through education, resources, and engaging activities. The program focuses on key areas of whole person health, including nutritious eating, physical activity, mental well being, and the prevention and management of chronic conditions. WellONE can also help you make the most of wellness benefits already built into your CTDI health plan.

Sword Health - Virtual Physical Therapy and Musculoskeletal Care

Sword Health is available through CTDI's Health Plan with Independence Blue Cross. Sword provides employees with fully virtual physical therapy with a licensed clinician in the comfort of your home at a time convenient to your schedule. Sword supports two key areas of care:

- Thrive: A program for acute and chronic musculoskeletal pain, including back, neck, joint, and movement related issues.
- Bloom: A pelvic health specialty program, expanding support for conditions commonly experienced by women and those with pelvic floor needs.

Nutrition Counseling

With better nutrition, your body functions better and has a greater ability to heal and strengthen itself. Independence Blue Cross (IBC) members receive up to six free visits per plan year with a registered dietician to assess their diet, set personal goals for better eating habits and weight management, and learn how to eat right for life. Take advantage of your Nutrition Counseling benefit by simply scheduling an appointment with a participating registered dietitian. You can search for one by using the "Find a Doctor tool" on IBX.com.

Dependent Care Flexible Spending Account



A Dependent Care Flexible Spending Account (FSA) provides the ability to set aside money on a pre-tax basis for day care expenses for your child, disabled parent, or spouse. With a Dependent Care FSA, you are reimbursed for services you have already received and can only be reimbursed with funds you have already had deducted from your pay. Services must enable both you and your spouse to work, seek employment and/or attend school on a full-time basis.

The maximum annual amount you can deposit is **\$7,500** per Plan Year. While CTDI will match 10% of your contribution amount up to a maximum of \$750 per Plan Year, any amounts over \$7,500 (which include both employee and CTDI contributions) are taxable according to IRS regulations.

If you do not use all the money in your account by the end of the Plan Year, federal law requires you forfeit the balance. However, you have a grace period which allows you to incur claims and be reimbursed for them in the first two and a half months into the next Plan Year.

Who is Considered an Eligible Dependent?

Eligible dependents include children under age 13, a disabled spouse or other disabled dependent, including a legally dependent parent or spouse's parent. Dependents are considered disabled if they are physically or mentally unable to care for themselves.

What Are Some Examples of Eligible Expenses?

- > Care at licensed nursery schools/preschools, before and after school care, and day camps (not overnight camps)
- > Services from individuals - other than a dependent of yours or your spouse or your children under age 19 - who provide care in or outside your home (not routine babysitting)
- > Household services (related to the care of the elderly or disabled adults or children who live with you) provided by a housekeeper, maid, cook, etc. *if* they are partly responsible for the well-being and care of your qualified dependent(s).

What's In It For You?

Savings! The amount that you designate is deposited before any applicable federal and state income tax withholding, Social Security and Medicare taxes are deducted. This means that the funds you set aside to pay for your dependent care expenses are tax-free...saving you money.

Enrolling

Enrollment is easy! All forms and documents can be found in the Benefits Portal Library (www.CTDIbenefits.com). Review, complete, and submit via email to benefits@CTDI.com.

Receiving Reimbursement

To receive reimbursement for the eligible dependent day care expenses you incurred, **complete a claim form and submit it along with your itemized bill(s)** or receipt(s) to benefits@CTDI.com. Forms can be obtained online at www.CTDIbenefits.com. Claims are processed on a monthly basis.



Voluntary Benefits

Voluntary Critical Illness Insurance

Voluntary Critical Illness Insurance can help bridge the gap between your actual expenses and the benefits that are available to you. The best part is that you can choose the right amount of coverage that will best meet your needs.

Benefit Overview

Critical Illness Insurance covers specific conditions such as cancer, heart attack, or stroke. Plus, it:

- > Provides a lump-sum payment if you are diagnosed with a covered condition.
- > Helps you focus on your recovery instead of your finances.
- > Can supplement your savings to help pay for unexpected expenses related to a critical illness.

Coverage Options

- > Employee: You may elect either \$10,000 or \$20,000 of coverage.
- > Spouse: You may elect 50% of the employee coverage amount.
- > Dependent Child(ren): You may elect 50% of the employee coverage amount.
- > Rates are based on age and smoker/non-smoker status and are discounted group rates. For example, the cost for the Low Plan for a 40 year-old non-smoker is \$1.20 per week for Employee Only coverage and \$1.75 per week for Family coverage.

Voluntary Accident Insurance

Voluntary Accident Insurance is designed to provide you with cash payments in the event that you or a covered family member should have an accident. Coverage is available for both the injury sustained, as well as the medical treatment for the injury.

Coverage Features

- > Supplements existing medical coverage and pays benefits in addition to, not instead of, this coverage.
- > Benefits are available for the inpatient and outpatient treatment of a covered accident, including inpatient hospital admissions, follow-up treatments, exploratory surgery, and physical therapy. There is no limit on the number of claims that can be filed.
- > Cash payments (based on a schedule of benefits) are available for specific injuries, including but not limited to: fractures, dislocations, burns, concussions, comas, and emergency dental work. In addition, lump sum benefits are available if death or dismemberment is caused by the injuries sustained in a covered accident.
- > Coverage is guaranteed (no underwriting review and approval).
- > Premiums are paid through convenient payroll deductions and range from \$1.13 per week for the Low Plan, Employee Only coverage, to \$4.04 per week for the High Plan, Family coverage.

For additional information, please contact The Hartford at **855-764-9233**.

Voluntary Benefits



Hospital Indemnity Insurance

Hospital Indemnity Insurance (“Hospital Cash Benefits”), provides financial support for each day you or your covered dependent stays in the hospital.

Coverage Features

The Hartford’s Hospital Indemnity plans pay a cash benefit for hospital confinements that occur for a covered person while insurance is in effect. Health insurance will help cover your medical costs, but these benefits help provide an additional layer of financial protection with a cash benefit in the event of a hospital admission, like after childbirth or during recovery from surgery. There are no pre-existing condition limitations. You can use the cash for anything including medical deductibles, in-home help or groceries. Rates range from \$1.56 per week for the Low Plan, Employee Only coverage, to \$9.26 per week for the High Plan, Family coverage.

Plan Options

- > **The Low Plan** provides a \$500 payment for the first day of hospitalization and a \$100 per day payment after, up to a maximum of 31 days.
- > **The High Plan** provides a \$1,000 payment for the first day of hospitalization and a \$200 per day payment after, up to a maximum of 31 days.

For additional information, please call The Hartford at **855-764-9233**.

Allstate Identity Protection

Do you know how to protect yourself and your family’s identity, privacy and finances? You can enroll in our Allstate Identity Protection Plan to protect your digital identity and financial wellness against the dangers of identity theft. Allstate Identity Protection is a proactive fraud detection and prevention service, including a full-service remediation for state-of-the art identity protection.

Once enrolled, you will receive access to the following tools:

- > Identity and credit monitoring
- > Social media reputation monitoring
- > 24/7 Privacy Advocate remediation
- > \$1,000,000 Identity Theft Insurance Policy
- > Unlimited credit reports from TransUnion
- > Tax fraud refund advances
- > Financial transaction monitoring

Voluntary Personal Auto and Home Insurance

CTDI employees are eligible for discounted insurance through the Liberty Mutual Auto and Home Program. Coverage types available include auto, homeowners, renters, recreational vehicles, and more. To learn more, please call **1-800-524-9400** or visit www.libertymutual.com/CTDI for your free quote. Please mention client **#122031**.

Voluntary Pet Insurance

CTDI employees have the opportunity to receive a group discount on My Pet Protection through Nationwide. Nationwide plans cover thousands of medical problems and conditions related to accidents or illnesses for dogs, cats, birds, rabbits, reptiles, and other exotic pets. You have the option to choose from two My Pet Protection plans based on the level of coverage required. Coverage is available for accidents, injuries, surgeries, and more depending on the plan you choose.

You can request a quote online by accessing the Nationwide website. Enrollment is completed directly with the carrier and can be done online at www.petsnationwide.com or via the phone at **1-888-899-4874**.



Additional Benefits

Tuition Reimbursement Program

CTDI encourages professional and technical development through its Tuition Reimbursement Program. This program covers job-related courses and certificate programs taken outside working hours at accredited colleges and universities.

Employees working 30 hours or more per week are eligible for this benefit upon the completion of 90 days of employment. This program provides a maximum calendar-year reimbursement of **\$7,500** when pursuing your undergraduate degree and **\$12,000** if pursuing a Graduate degree (including the cost of tuition, books, registration and lab fees). You will receive reimbursement based on the final grade you receive: **A = 100%, B = 90% and C or Pass for Pass/Fail courses = 80%**. In order to receive reimbursement, you must submit transcripts/grade reports and receipts. Per IRS regulations, any reimbursement amounts over \$5,250 in a calendar year are considered taxable income.

Prior approval must be obtained *before* attending a course. If you are interested in taking advantage of the benefits available through the Tuition Reimbursement Program, please complete both the Tuition Education Assistance Request and Statement of Intent forms located in the Library on the Benefits website.

Sage Tuition Rewards Program

Independence Blue Cross (IBC) members have access to the Sage Tuition Rewards Program, a free and effective way to help send a child or loved one to college that works like a scholarship. IBC members earn points each year just for being a member that translate to dollars that can be used for tuition costs at over 450 participating colleges and universities nationwide. Each rewards point represents a guaranteed minimum scholarship (discount) equivalent to one dollar, with a maximum discount of up to one year's tuition, spread equally over 4 years of full time undergraduate education. Sign up to earn 2,000 rewards points annually. You can sponsor your children, grandchildren, nieces, nephews, stepchildren, and godchildren. Be sure to register the child by August 31 of the year they begin 12th grade. But don't wait — the sooner you start to participate, the more points you earn! Log in at ibx.com for questions, details and to register a child today.

Holidays

CTDI observes the following eight (8) holidays*:

- > New Year's Day
- > Memorial Day
- > Labor Day
- > Christmas Eve
- > Good Friday
- > Independence Day
- > Thanksgiving Day
- > Christmas Day

*Corporate holiday schedule reflected. Holidays may vary by branch location.

Paid Vacation and Paid Sick/Personal Days

Employees are eligible for paid vacation and paid sick/personal days following 90 days of employment, according to the schedule below:

Anniversary	Paid Vacation Days Accrued
Year of Hire	1 Week (5 Days)
1-4 Years	2 Weeks (10 Days)
5-14 Years	3 Weeks (15 Days)
15-24 Years	4 Weeks (20 Days)
25-39 Years	5 Weeks (25 Days)
40+ Years	6 Weeks (30 Days)

Anniversary	Paid Sick/Personal Days Accrued
3 Months (If hired prior to October 1 st)	1 Day
1 Year	3 Days
2 or More Years	5 Days

*These benefits may be different for employees covered under a mandatory state sick leave law.

401(k) Profit Sharing Plan



CTDI realizes the importance of saving towards retirement and offers employees a 401(k) Profit Sharing Plan to assist you in reaching your long-term financial goals.

Eligibility

You are automatically enrolled in the CTDI 401(k) Profit Sharing Plan if you are a CTDI employee, are at least 18 years of age, and have completed one month of employment.

Automatic Enrollment

- > Employees who meet the eligibility rules will automatically be enrolled in the plan on the first of the month after 30 days of service.
- > A deferral of 5% pay will automatically be withheld from your paycheck before taxes.
- > Deferrals will be invested in the appropriate default fund.
- > **Automatic deferrals will continue until you change your deferral.**

401(k) Elected Deferrals

- > You may defer a percentage (%) of your pay or a specific (or flat) dollar amount to the 401(k) Profit Sharing Plan.
- > Deferrals to the plan can be taken from your paycheck before federal and most state and local taxes are calculated (pre-tax), or post-tax in the form of Roth contributions.
- > The maximum amount you can defer is limited by the IRS.
- > Catch-Up Deferrals: You may defer an additional amount to the plan if you are age 50 or older and have reached the annual IRS contribution limit. If you earned more than the IRS limit last year, these catch-up deferrals must be made as post-tax Roth contributions.
- > The money you defer into the 401(k) Retirement Plan is immediately 100% vested. This means you automatically own all of the deferrals you make to the plan.

Company Matching Contributions

For full-time employees, CTDI will make company matching contributions to your 401(k) Profit Sharing Plan account. The company match is currently 10% of your per-pay deferral up to the first 5% of your compensation that you contribute to the plan effective the first of the quarter following three months of service.

While the contributions that you make are immediately 100% yours, matching contributions are subject to a 6-year vesting schedule, where 20% is yours after two years of service, then an additional 20% each year. The Plan also contains a discretionary annual Profit Sharing contribution. If paid, Profit Sharing provides a lump sum contribution if you worked at least 1,000 hours in the previous year and were employed as of December 31st.

Rollovers

CTDI allows money from other eligible retirement plans to be rolled into the 401(k) Profit Sharing Plan. If you would like to "roll over" your retirement savings from another plan, please contact Empower Retirement at **1-844-465-4455** or visit www.empowermyretirement.com.

Investment Options

There are a variety of investment options available under the 401(k) Profit Sharing Plan, and you can contribute on a pre-tax or post-tax (Roth) basis. Please contact Empower at **844-465-4455** for additional information.

The information presented above only highlights the benefits available to you through the 401(k) Profit Sharing Plan. If there is any discrepancy between the information presented above and official Plan Documents, the language of the official Plan Documents shall prevail as accurate.

Enrolling In Benefits



How To Enroll

Once you have reviewed all of your benefit options, you may log on to **www.CTDIbenefits.com** to elect your benefits. You have access to the online enrollment system 24 hours a day, 7 days a week from any computer that has internet access. This gives you the opportunity to discuss your benefit options with your family members during the enrollment process.

Once you log in, you will find a library of helpful information, detailed information about each plan, and payroll contributions you can expect for each benefit listed in this guidebook.

Here's how it works:

- > Visit **www.CTDIbenefits.com**
- > To log in, enter your 6-digit Employee ID Number (including any leading zeros).
- > Your default password is the last six digits of your Social Security Number (without dashes or spaces). *Please note that your password is reset each Open Enrollment.*
- > Before you begin the enrollment process, have the *Social Security Number, Date of Birth, and any appropriate documentation* ready for yourself and any dependent(s) that you are newly enrolling and/or beneficiary(ies) that you are adding.



Need Help Enrolling

If you need assistance submitting your benefit elections or have general benefit questions, please call the Employee Benefits Service Center and speak with a Benefits Specialist.

When should you call the Employee Benefits Service Center?

Call a Benefits Specialist to:

- > Find out if particular services are covered under a benefit plan you are considering.
- > Receive help with your online enrollment.
- > Learn more about CTDI's benefit bundles.
- > Get answers to general benefit questions and assistance with claim issues.
- > Update or change your life insurance beneficiary designation.

To reach a benefits specialist, call the Employee Benefits Service Center at **1-800-307-0230**, Monday–Friday 8:00 AM – 8:00 PM (ET).

Contact Chart



Questions Regarding	Call	Phone/Fax Number	Online and/or Mailing Address	Group/Policy #
General eligibility, enrollment, deductions, plan options, life event changes, important forms, general benefits information, COBRA	The Employee Benefits Service Center	1-800-307-0230 (p) 1-866-406-6946 (f)	www.CTDIbenefits.com 1200 Abington Executive Park, Clarks Summit, PA 18411	N/A
Medical Benefits Vision Benefits	Independence Blue Cross / Davis Vision	1-800-275-2583	www.ibx.com	Select: 3004992-29563 Choice: 3004992-29564
Prescription Benefits	CVS Caremark	1-844-203-6997	www.caremark.com	RxBIN: 004336 RxPCN: ADV RxGRP: RX23QB
Health Savings Account	Optum	1-866-234-8913	www.optumbank.com	N/A
Dental Benefits	United Concordia	1-800-332-0366	www.ucci.com	252697-000 252697-001
Basic Life/AD&D Insurance	The Hartford	855-764-9233	abilityadvantage.thehartford.com	681766
Voluntary Life and AD&D Insurance	The Hartford	855-764-9233	abilityadvantage.thehartford.com	681766
Short-Term Disability	The Hartford	855-764-9233	abilityadvantage.thehartford.com	697717
Salary Continuation	CTDI Corporate Human Resources	610-436-5203	benefits@ctdi.com	N/A
Voluntary Long-Term Disability	The Hartford	855-764-9233	abilityadvantage.thehartford.com	681766
Dependent Care Financial Assistance Plan	CTDI Corporate Human Resources	610-436-5203	benefits@ctdi.com	N/A
Voluntary Critical Illness, Accident, & Hospital Indemnity Insurance	The Hartford	855-764-9233	www.thehartford.com/benefits/myclaim	N/A
Identity Theft Insurance	Allstate	1-800-789-2720	www.myprivacyarmor.com	N/A
Voluntary Personal Auto and Home Insurance	Liberty Mutual	1-610-548-7150 (DE, NJ, PA) 1-800-524-9400 (out-of-area)	www.libertymutual.com/CTDI	122031
Voluntary Pet Insurance	Nationwide	1-888-899-4874	www.PetsNationwide.com	N/A
401(k) Profit Sharing Plan	Empower Retirement®	1-844-465-4455	www.empowermyretirement.com	92079-01
Employee Assistance Program	Magellan Behavioral Health	1-800-523-5668	member.magellanhealthcare.com	N/A

ABOUT THIS BENEFITS SUMMARY

This Benefits Guidebook describes the highlights of the CTDI Employee Benefits Program in non-technical language. It is meant to assist you in making your benefit elections and is not meant to take the place of the official plan documents. Your specific rights to benefits under this program are governed solely, and in every respect, by the official documents and not the information contained within this Benefits Guidebook. If there is any discrepancy between the descriptions of the program elements as contained within this Benefits Guidebook or other benefits enrollment materials you receive and the official plan documents, the language of the official plan documents will govern. Please refer to the plan-specific documents published by each of the respective carriers for detailed plan information. Eligibility for any benefit plan is determined by applicable plan documents and policies. You should be aware that any and all parts of the CTDI Employee Benefits Program may be changed in the future to meet Department of Labor regulations, Department of Health and Human Services guidelines, Internal Revenue Service rules or otherwise as determined by the plan trustees and their sponsor, CTDI.

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